



IncyteCARES for Jakafi

FREQUENTLY ASKED QUESTIONS



PROGRAM INFORMATION AND ENROLLMENT

What is IncyteCARES for Jakafi?

IncyteCARES for Jakafi is a patient support program. Our mission is to help eligible patients access their prescribed Jakafi[®] (ruxolitinib) and to provide resources and support throughout their treatment.

What does IncyteCARES for Jakafi offer eligible patients who enroll in the program?

Upon enrolling, patients receive an initial call from an IncyteCARES representative who will offer an array of services and information, which may include:

- Benefits verification for Jakafi
- Information about financial assistance options, including:
 - A Copay/Coinsurance Program that allows eligible patients with commercial or private prescription drug coverage to pay as little as \$0 per month for their Jakafi
 - Patient Assistance Program (PAP), which provides free Jakafi for eligible patients who are uninsured or underinsured
- Temporary supply of Jakafi during coverage delays
- Delivery coordination with a specialty pharmacy
- Education and support resources (These vary based on the indication. See [IncyteCARES.com](https://www.incytecares.com) for details.)
- Information about other organizations* that can assist with treatment-related costs, counseling, support groups, and more

*Some organizations receive donations from Incyte Corporation.

How does a patient get enrolled in IncyteCARES for Jakafi?

You can enroll your patient by completing the IncyteCARES Program Enrollment Form, available at [IncyteCARES.com](https://www.incytecares.com). Note that not all patients who are prescribed Jakafi are eligible for enrollment. Contact us at 1-855-452-5234 for more information.

Does my patient need to sign the IncyteCARES Program Enrollment Form?

If you are requesting only a benefits investigation for Jakafi, your patient's signature on the enrollment form is not necessary. If you are enrolling your eligible patient in IncyteCARES for any other services to support their treatment with Jakafi, the patient's or legal guardian's authorization is required. If neither is available to sign an enrollment form with you, you can submit it without the signature and IncyteCARES will call the patient or legal guardian to request a verbal authorization.



BENEFITS INVESTIGATION

How can I determine if a patient has insurance coverage for Jakafi?

We can determine this for you by contacting the insurer to get information about the patient's coverage, out-of-pocket costs, and any special requirements, such as specific pharmacies or prior authorization. We will provide this information to both you and your patient.

How long does it take for IncyteCARES for Jakafi to complete my patient's benefits investigation?

We can complete most benefit verifications within 2 business days. If we encounter a delay, we will notify you and your patient within that time period.



FILLING THE PRESCRIPTION

How do patients fill their prescription for Jakafi?

Jakafi can only be dispensed by a specialty or in-house pharmacy that is part of our Incyte-designated network. We can coordinate prescription fills and delivery to enrolled patients. We can also contact the patient's insurer to confirm that the pharmacy is approved under the patient's insurance plan.

Which specialty pharmacies dispense Jakafi[®] (ruxolitinib)?

A current list of specialty pharmacies in our network is available at [IncyteCARES.com](https://www.incytecares.com) under the Practice Resources tab. Note that some in-house pharmacies are also authorized to dispense our medications. Contact IncyteCARES for more information about those.

Can I contact the specialty pharmacies directly to order Jakafi?

Yes, you can send prescriptions directly to an in-network specialty pharmacy; however, your patients may be better served by being enrolled in IncyteCARES for Jakafi. We can assist enrolled patients by coordinating delivery of their medication, identifying financial assistance options they may be eligible for, and more. The IncyteCARES Program Enrollment Form can also serve as your patient's first prescription.

COPAY/COINSURANCE PROGRAM

What are the eligibility criteria for copay/coinsurance assistance?

To qualify, patients must:

- Have commercial or private prescription drug coverage. Patients insured under federal or state government prescription drug programs—including Medicare Part D, Medicare Advantage, Medicaid, or TRICARE—are not eligible. Patients without prescription drug coverage are also not eligible
- Be a resident of the United States or Puerto Rico
- Have a valid prescription for Jakafi for an FDA-approved indication

Under the Copay/Coinsurance Program, how much do eligible patients pay for Jakafi?

Enrolled patients pay as little as \$0 per month for their prescription. The amount of savings for Jakafi cannot exceed <<\$11,977>> per month and <<\$25,000>> per year. Visit [IncyteCARES.com](https://www.incytecares.com) for complete terms and conditions.

How long does it take to learn whether a patient has been approved for the Copay/Coinsurance Program?

Once you provide the enrollment information and we confirm the patient's approved indication, approval for the Copay/Coinsurance Program is immediate. We can notify you and your patient of the assigned program member number immediately.

How do I activate my patient's Copay/Coinsurance Program card?

You can activate the card online at [IncyteCAREScopay.com](https://www.incytecarescopay.com). Any Healthcare Professional—including the prescriber, the specialty pharmacist, or an IncyteCARES nurse—can activate it.

What if patients with prescription drug coverage through a Medicare Part D plan cannot afford their medication costs?

IncyteCARES for Jakafi can share information about certain organizations and foundations that may be able to assist them with treatment-related costs. These organizations have their own eligibility criteria and application processes.



PATIENT ASSISTANCE PROGRAM

What are the eligibility criteria for this free medication program?*

To qualify for the Patient Assistance Program (PAP), patients must:

- Have no prescription drug coverage or be rendered uninsured or underinsured
- Have a valid prescription for Jakafi for an FDA-approved indication
- Be enrolled in IncyteCARES for Jakafi
- Be a resident of the United States or Puerto Rico
- Meet certain household size and annual income criteria, including earning less than \$125,000 per year or less than 600% of the Federal Poverty Level (whichever amount is higher)

*Free medication is offered without any purchase contingency or other obligation.

How long does it take to find out if a patient has been approved for the PAP?

Once we receive the completed enrollment form, we can provide conditional approval within 2 business days.

How does conditional approval work for the PAP?

We provide conditional approval for the program, lasting up to 90 days, based on the patient's enrollment form information. During this period, the patient must provide their income documentation to IncyteCARES before they can receive full approval for the PAP.

What are acceptable documents to validate income for the PAP?

Acceptable documents for supporting current household income include the patient's most current tax return, W-2 earnings statements, or one month of recent pay stubs.



TEMPORARY ACCESS DURING COVERAGE DELAYS

Which patients qualify for this program?

Eligible patients with commercial or private prescription drug coverage who are experiencing a delay in coverage for their Jakafi[®] (ruxolitinib) (prescribed for an FDA-approved indication) may qualify for a free short-term supply. Proof of claim submission is required. No purchase contingencies or other obligations apply.

How can I enroll a patient in this program?

Your patient must first be enrolled in IncyteCARES. In addition, you or your patient must also submit proof of the claim submission/coverage delay, such as a letter from the insurer.



EDUCATION AND SUPPORT RESOURCES

What sort of education does IncyteCARES for Jakafi provide?

Through our call center, we can answer questions about Jakafi and basic questions about the patient's condition. We make it clear that we don't provide medical advice and that the information we provide does not replace any provided by their Healthcare Professionals. For some indications, we also offer additional educational resources including disease education brochures and videos, basic wellness tips, and a series of outreach calls to help support patients during treatment with Jakafi. Every patient enrolled in IncyteCARES receives a condition-specific Welcome Kit with complete program details.

What travel/transportation support is available through IncyteCARES for Jakafi?

IncyteCARES itself does not offer this kind of support; however, we share information about certain nonprofit organizations that may be able to assist with medical-related travel or transportation expenses. Patient eligibility would be determined by the organization.

What information does IncyteCARES for Jakafi offer for patients who need social, emotional, and other types of support?

We can connect patients to nonprofit organizations that provide social and emotional support as well as information about other counseling services and support groups in their areas. Please contact us for current information about these support services. In some cases, Incyte provides grants or funding to certain organizations so that programs or activities are offered to patients free of charge.



**Connect with
IncyteCARES for Jakafi today!**

[IncyteCARES.com](https://www.incyte.com/cares) 1-855-452-5234

**Our team is available
Monday through Friday,
8 AM–8 PM ET**



**SOLVE
ON.**